



Product repair fees

To: Our customers
From: Finn Max Laursen
Date: 01.Jan, 2007

Procedures for Micro Technic products returned for repair service are as follows:

A.

If the product still carries the one year warranty, there is no repair cost. Only transportation cost.

B.

If product warranty has ceased and if the customer requests an examination and estimated repair cost prior to repair, the customer will return the product at his own expense. The customer will receive a proforma invoice for an examination fee in advance (EUR 50,- per unit for disassembling the product, investigate the problem, calculate an estimated repair cost and assemble the product again). The total amount will be drawn from the customers VISA or Mastercard once the examination is complete and the customer has received an estimated repair quote including shipment cost.

Two things can happen:

1)

If the customer decides not to have the product repaired (if the estimated repair cost is too high), but wants to have the product(s) sent back, the customer will be invoiced for the return transportation cost, which will be drawn from his VISA or Mastercard. If we are instructed to scrap the product and not send it back, there will be no further charge.

2)

If the customer decides to have the product repaired, the repair cost will be invoiced and drawn from his VISA or Mastercard together with return transportation cost.

C.

If product warranty has ceased, and if the customer does not request an examination prior to repair of a product, the repair cost will be invoiced together with return transportation cost and drawn from his VISA or Mastercard.

Payment can be in DKK (Danish Krone), USD or Euro at the customer's choice.

Best regards,
MICRO TECHNIC A/S
Repair Service